

FISCAL YEAR 2005, QUARTER ENDING 3/31/05

**APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE\***

Board	Occupation	Quarter Ending 3/31/05 Percent Approval	Prior Fiscal Year Quarter Ending 3/31/04 Percent Approval	Percent Change	2005 Fiscal Year to Date Ending 3/31/05 Percent Approval	Prior Fiscal Year to Date Ending 3/31/04 Percent Approval	Percent Change	Biennial to Date Ending 3/31/05 Percent Approval	Prior Biennial to Date Ending 3/31/03 Percent Approval	Percent Change
Audiology/Speech Pathology	Audiologist	87.5%			90.0%	72.2%	24.7%	90.0%	87.0%	3.4%
	School Speech Pathologist		100.0%	-100.0%	93.3%	100.0%	-6.7%	93.3%	100.0%	-6.7%
	Speech Pathologist	85.4%	100.0%	-14.6%	86.5%	95.2%	-9.1%	86.5%	93.1%	-7.1%
Audiology/Speech Pathology Total		85.8%	100.0%	-14.2%	87.3%	94.2%	-7.3%	87.3%	92.3%	-5.4%
Counseling	Certified Substance Abuse Counselor	85.4%			88.9%	95.8%	-7.2%	88.9%	88.5%	0.5%
	Licensed Marriage and Family Therapist	66.7%	100.0%	-33.3%	71.4%	93.3%	-23.5%	71.4%	83.3%	-14.3%
	Licensed Professional Counselor	91.2%	93.8%	-2.8%	93.6%	94.1%	-0.5%	93.6%	86.0%	8.8%
	Rehabilitation Provider				91.7%		-100.0%		100.0%	-100.0%
	Substance Abuse Treatment Practitioner				77.8%	83.3%	-6.6%	77.8%	100.0%	-22.2%
Counseling Total		88.5%	95.0%	-6.8%	89.0%	92.6%	-3.9%	89.0%	87.1%	2.2%
Dentistry	Cosmetic Procedure Certification									
	Dental Assistant					83.3%	-100.0%		100.0%	-100.0%
	Dental Full Time Faculty					83.3%	-100.0%			
	Dental Hygienist	98.5%	100.0%	-1.5%	95.8%	93.5%	2.5%	95.8%	94.4%	1.5%
	Dental Hygienist Teacher									
	Dental Restricted Volunteer									
	Dental Teacher					100.0%	-100.0%			
	Dental Temporary Permit				100.0%			100.0%	66.7%	49.9%
	Dentist	94.4%	100.0%	-5.6%	97.9%	99.1%	-1.2%	97.9%	95.6%	2.4%
	Dentist-Volunteer Registration				66.7%	100.0%	-33.3%	66.7%		
	Oral/Maxillofacial Surgeon Registration		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
Dentistry Total		97.1%	100.0%	-2.9%	96.1%	31.7%	203.5%	96.1%	94.7%	1.5%
Funeral Directing	Continuing Education Provider				100.0%			100.0%		
	Courtesy Card		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%		
	Crematories					100.0%	-100.0%			
	Funeral Establishment	100.0%			100.0%	100.0%	0.0%	100.0%	100.0%	
	Funeral Service Provider	88.9%			88.3%	100.0%	-11.7%	88.3%	95.8%	-7.8%
	Funeral Trainee				100.0%	94.4%	5.9%	100.0%	98.7%	1.3%
	Surface Transport & Removal Services		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
Funeral Directing Total		94.4%	100.0%	-5.6%	93.5%	97.8%	-4.4%	93.5%	98.1%	-4.7%
Medicine	Athletic Trainer	75.0%	95.8%	-21.7%	87.8%	90.2%	-2.7%	87.8%	93.1%	-5.7%

Board	Occupation	Quarter Ending 3/31/05	Prior Fiscal Year Quarter Ending 3/31/04	Percent Approval	Percent Approval	Percent Change	2005 Fiscal Year to Date Ending 3/31/05	Percent Approval	Prior Fiscal Year to Date Ending 3/31/04	Percent Approval	Percent Change	Biennial to Date Ending 3/31/05	Percent Approval	Prior Biennial to Date Ending 3/31/03	Percent Approval	Percent Change
		Percent Approval	Percent Approval	Percent Change	Percent Approval	Percent Approval	Percent Change	Percent Approval	Percent Approval	Percent Change	Percent Approval	Percent Approval	Percent Change	Percent Approval	Percent Approval	Percent Change
	Chiropractor	96.7%	100.0%	-3.3%	98.1%	95.8%	2.4%	98.1%	95.0%	3.3%						
	Interns & Residents	88.1%	66.7%	32.1%	96.2%	91.7%	4.9%	96.2%	94.0%	2.3%						
	Licensed Acupuncturist	90.7%	100.0%	-9.3%	93.9%	100.0%	-6.1%	93.9%	96.7%	-2.9%						
	Limited Radiologic Technologist	90.0%	91.7%	-1.9%	87.5%	94.4%	-7.3%	87.5%	91.7%	-4.6%						
	Medicine & Surgery	96.5%	96.9%	-0.4%	95.4%	94.4%	1.1%	95.4%	91.6%	4.1%						
	Medicine-Volunteer Registration				100.0%			100.0%								
	Occupational Therapist	86.7%	87.5%	-0.9%	89.7%	89.9%	-0.2%	89.7%	90.4%	-0.8%						
	Osteopathy & Surgery	92.3%	100.0%	-7.7%	93.5%	97.5%	-4.1%	93.5%	94.9%	-1.5%						
	Physician Assistant	94.7%	91.7%	3.3%	95.3%	94.9%	0.4%	95.3%	91.0%	4.7%						
	Podiatry	100.0%			100.0%	100.0%	0.0%	100.0%	100.0%	0.0%						
	Radiologic Technologist	90.5%	85.2%	6.2%	88.2%	81.1%	8.8%	88.2%	81.6%	8.1%						
	Respiratory Care Practitioner	99.1%	100.0%	-0.9%	93.3%	98.0%	-4.8%	93.3%	95.7%	-2.5%						
	Temporary License															
	University Limited License					100.0%	-100.0%									
	USMLE (Exam Only)															
Medicine Total		94.4%	94.2%	0.2%	94.0%	93.1%	1.0%	94.0%	91.5%	2.7%						
Nurse Aide	Nurse Aide	95.7%	94.4%	1.4%	95.9%	96.4%	-0.5%	95.9%	97.8%	-1.9%						
Nurse Aide Total		95.7%	94.4%	1.4%	95.9%	96.4%	-0.5%	95.9%	97.8%	-1.9%						
Nursing	Authorization to Prescribe	97.8%	97.9%	-0.1%	96.5%	97.4%	-0.9%	96.5%	95.2%	1.4%						
	Certified Massage Therapist	92.5%	97.1%	-4.7%	93.1%	93.5%	-0.4%	93.1%	94.9%	-1.9%						
	Clinical Nurse Specialist	91.7%			94.4%	93.3%	1.2%	94.4%	100.0%	-5.6%						
	Licensed Nurse Practitioner	93.3%	90.0%	3.7%	91.3%	87.7%	4.1%	91.3%	95.5%	-4.4%						
	Licensed Practical Nurse	90.8%	95.7%	-5.1%	95.2%	97.1%	-2.0%	95.2%	97.4%	-2.3%						
	Registered Nurse	90.9%	91.0%	-0.1%	93.3%	94.4%	-1.2%	93.3%	94.5%	-1.3%						
Nursing Total		91.4%	93.5%	-2.2%	93.8%	94.7%	-1.0%	93.8%	95.3%	-1.6%						
Nursing Home Administrator	Administrator-in-Training					100.0%	-100.0%							97.2%	-100.0%	
	Nursing Home Administrator	77.1%	100.0%	-22.9%	81.9%	98.1%	-16.5%	81.9%	96.7%	-15.3%						
	Nursing Home Preceptor	94.4%			95.2%	100.0%	-4.8%	95.2%								
Nursing Home Administrator Total		84.5%	100.0%	-15.5%	86.8%	98.8%	-12.1%	86.8%	96.9%	-10.4%						
Optometry	Optometrist	100.0%	91.7%	9.1%	100.0%	86.7%	15.3%	100.0%	97.4%	2.7%						
	Optometrist - Volunteer Registration				100.0%			100.0%								
	Professional Designation				100.0%	100.0%	0.0%	100.0%	100.0%	0.0%						
	TPA Certified Optometrist	88.1%	96.7%	-8.9%	94.1%	98.6%	-4.6%	94.1%	100.0%	-5.9%						
Optometry Total		90.7%	95.2%	-4.7%	97.0%	95.6%	1.5%	97.0%	98.6%	-1.6%						
Pharmacy	Business CSR	94.4%			94.4%	100.0%	-5.6%	94.4%	96.7%	-2.4%						
	CE Courses															
	Medical Equipment Supplier	100.0%	100.0%		100.0%	100.0%	0.0%	100.0%	100.0%	0.0%						
	Non-resident Pharmacy	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	87.5%	14.3%						

Board	Occupation	Quarter Ending 3/31/05	Prior Fiscal Year Quarter Ending 3/31/04	Percent Approval	Percent Approval	Percent Change	2005 Fiscal Year to Date Ending 3/31/05	Prior Fiscal Year to Date Ending 3/31/04	Percent Approval	Percent Approval	Percent Change	Biennial to Date Ending 3/31/05	Prior Biennial to Date Ending 3/31/03	Percent Approval	Percent Approval	Percent Change
		Percent Approval	Percent Approval	Percent Change	Percent Approval	Percent Approval	Percent Change	Percent Approval	Percent Approval	Percent Change	Percent Approval	Percent Approval	Percent Change	Percent Approval	Percent Approval	Percent Change
	Non-resident Wholesale Distributor	100.0%	100.0%	0.0%	96.7%	100.0%	-3.3%	96.7%	100.0%	-3.3%	96.7%	100.0%	-3.3%	96.7%	100.0%	-3.3%
	Non-restricted Manufacturer															
	Pharmacist	97.2%	100.0%	-2.8%	93.9%	89.7%	4.7%	93.9%	95.7%	-1.9%	93.9%	95.7%	-1.9%	93.9%	95.7%	-1.9%
	Pharmacy	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
	Pharmacy Intern		100.0%	-100.0%	100.0%	97.7%	2.4%	100.0%	98.7%	1.3%	100.0%	98.7%	1.3%	100.0%	98.7%	1.3%
	Pharmacy Technician	96.7%	98.8%	-2.1%	96.3%	98.2%	-1.9%	96.3%			96.3%			96.3%		
	Pharmacy Technician Training Program				100.0%	100.0%	0.0%	100.0%			100.0%			100.0%		
	Physician Selling Controlled Substances		100.0%	-100.0%	100.0%	83.3%	20.0%	100.0%	87.5%	14.3%	100.0%	87.5%	14.3%	100.0%	87.5%	14.3%
	Pilot Programs															
	PSD Location													100.0%		-100.0%
	Restricted Manufacturer													66.7%		-100.0%
	Warehouser		100.0%	-100.0%		100.0%	-100.0%									
	Wholesale Distributor		100.0%	-100.0%		100.0%	-100.0%							100.0%		-100.0%
Pharmacy Total		97.0%	99.0%	-2.0%	96.0%	97.2%	-1.2%	96.0%	95.9%	0.1%	96.0%	95.9%	0.1%	96.0%	95.9%	0.1%
Physical Therapy	Physical Therapist	91.7%	88.1%	4.1%	91.8%	92.3%	-0.5%	91.8%	90.0%	2.0%	91.8%	90.0%	2.0%	91.8%	90.0%	2.0%
	Physical Therapist Assistant	100.0%	100.0%	0.0%	93.8%	98.2%	-4.5%	93.8%	89.2%	5.2%	93.8%	89.2%	5.2%	93.8%	89.2%	5.2%
Physical Therapy Total		93.3%	90.7%	2.9%	92.3%	94.3%	-2.1%	92.3%	89.8%	2.8%	92.3%	89.8%	2.8%	92.3%	89.8%	2.8%
Psychology	Clinical Psychologist	96.9%	90.5%	7.1%	92.4%	90.7%	1.9%	92.4%	96.3%	-4.0%	92.4%	96.3%	-4.0%	92.4%	96.3%	-4.0%
	Continuing Education Provider	100.0%			94.4%	100.0%	-5.6%	94.4%	100.0%	-5.6%	94.4%	100.0%	-5.6%	94.4%	100.0%	-5.6%
	School Psychologist	100.0%			100.0%			100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
	School Psychologist-Limited	100.0%			97.4%	100.0%	-2.6%	97.4%	100.0%	-2.6%	97.4%	100.0%	-2.6%	97.4%	100.0%	-2.6%
	Sex Offender Treatment Provider				94.4%	100.0%	-5.6%	94.4%	100.0%	-5.6%	94.4%	100.0%	-5.6%	94.4%	100.0%	-5.6%
Psychology Total		97.9%	90.5%	8.2%	93.8%	92.4%	1.5%	93.8%	97.2%	-3.5%	93.8%	97.2%	-3.5%	93.8%	97.2%	-3.5%
Social Work	Licensed Clinical Social Worker	94.9%	97.0%	-2.2%	94.0%	91.9%	2.3%	94.0%	95.7%	-1.8%	94.0%	95.7%	-1.8%	94.0%	95.7%	-1.8%
	Licensed Social Worker	100.0%			98.7%	100.0%	-1.3%	98.7%	92.7%	6.5%	98.7%	92.7%	6.5%	98.7%	92.7%	6.5%
Social Work Total		95.4%	97.0%	-1.6%	94.7%	92.7%	2.2%	94.7%	95.1%	-0.4%	94.7%	95.1%	-0.4%	94.7%	95.1%	-0.4%
Veterinary Medicine	Full Service Veterinary Facility		100.0%	-100.0%		100.0%	-100.0%		100.0%	-100.0%		100.0%	-100.0%		100.0%	-100.0%
	Restricted Veterinary Facility		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
	Veterinarian	95.2%	100.0%	-4.8%	95.2%	93.3%	2.0%	95.2%	94.8%	0.4%	95.2%	94.8%	0.4%	95.2%	94.8%	0.4%
	Veterinary Technician	100.0%	83.3%	20.0%	95.2%	92.6%	2.8%	95.2%	95.0%	0.2%	95.2%	95.0%	0.2%	95.2%	95.0%	0.2%
Veterinary Medicine Total		96.1%	95.8%	0.3%	95.3%	93.6%	1.8%	95.3%	95.2%	0.1%	95.3%	95.2%	0.1%	95.3%	95.2%	0.1%
Agency Total		93.4%	95.1%	-1.8%	94.7%	95.0%	-0.3%	94.7%	94.1%	0.6%	94.7%	94.1%	0.6%	94.7%	94.1%	0.6%
<p>*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range.</p>																